## **B**ibliography

- Adams, J. (1996). "Working today as if tomorrow mattered: A challenge to the profession." Organisation Development Journal **14**(4): 18-33.
- Alvesson, M. (2002). <u>Postmodernism and Social Research</u>. Buckingham, Open University Press.
- Argyris, C. (1990). <u>Overcoming Organizational Defenses</u>. <u>Facilitating Organizational Learning</u>. Englewood Cliffs, Prentice Hall.
- Argyris, C. (1991). "Teaching Smart People How to Learn." <u>Harvard Business Review</u> **May-June 1991**: 99-109.
- Argyris, C. (1992). On Organisational Learning. London, Blackwell.
- Argyris, C. (1993). <u>Knowledge for Action</u>. <u>A Guide to Overcoming Barriers to Organizational Change</u>. San Francisco, Jossey-Bass.
- Argyris, C. (1994). "Good communication that blocks learning." <u>Harvard Business</u> Review **1994**: 77-85.
- Argyris, C. and D. Schön (1978). <u>Organizational learning: A theory of action perspective</u>. Reading, Mass, Addison Wesley.
- Argyris, C. and D. A. Schon (1974). <u>Theory in Practice</u>. <u>Increasing Professional Effectiveness</u>. San Francisco, Jossey-Bass.
- Argyris, C. and D. A. Schon (1996). <u>Organizational Learning II. Theory, Method and Practice</u>. Reading, MA, Addison-Wesley.
- Ashforth, B. and M. Tomiuk (2000). Emotional labour and authenticity: views from service agents. <u>Emotions in Organisations</u>. S. Fineman. London, Sage: 184-203.
- Atkins, H., K. Kellner, et al. (1997). Becoming psychoanalytically informed. <u>Developing Organisational Consultancy</u>. J. Neumann, K. Kellner and A. Dawson-Sheherd.
- Bakan, D. (1966). The Duality of Human Existence. Boston, Beakon Press.
- Bandler, R. and J. Grinder (1975). <u>The Structure of Magic. A Book About Language</u> & Therapy. Palo Alto, CA, Science and Behavior Books.
- Barrett, F. and A. McLean (2000). Appreciative Inquiry. A Constructive Approach to Organization Development and Social Change. <u>A workshop for Consultants and Leaders of Change</u>. Aptos, California.
- Batchelor, S. (1997). <u>Buddhism without Beliefs</u>. A contemporary guide to awakening. London, Bloomsbury.

- Bateson, G. (1972). Steps to an Ecology of Mind. San Francisco, Chandler.
- Bauman, Z. (1998). Globalization, The Human Consequences. Oxford, Polity Press.
- Beck, C. J. (1989). Everday Zen. London, Thorsons.
- Belenky, M., B. Clinchy, et al. (1997). <u>Women's Ways of Knowing</u>. The Development of Self, Voice and Mind. New York, Basic Books.
- Bentz, V. M. and J. J. Shapiro (1998). Mindful Inquiry in Social Research, Sage.
- Bion, W. (1961). <u>Experiences in Groups and Other Papers</u>. London, Tavistock Publications.
- Block, P. (1999). <u>Flawless Consulting</u>, A Guide to Getting your Expertise Used. San Francisco, Jossey-Bass.
- Bochner, A., C. Ellis, et al. (1997). Relationships as stories. <u>Handbook of personal relationships: Theory, research and interventions</u>. S. Duck. New York, John Whiley: 307-324.
- Bohm, D. (1996). On Dialogue. London, Routledge.
- Bolton, W. and V. Z. Roberts (1994). Asking for Help. Staff Support and Sensitivity Groups Re-viewed. <u>The Unconscious at work</u>. <u>Individual and Organizational Stress in the Human Services</u>. R. Obholzer and V. Z. Roberts. London, Routledge.
- Bowlby, J. (1989). <u>A Secure Base. Clinical Applications of Attachment Theory</u>. London, Routledge.
- Briggs, I. and P. Myers (1995). <u>Gifts differing</u>. <u>Understanding Personality Type</u>. Palo Alto, CA, Davies-Black Publishing.
- Calas, M. and L. Smirchic (2003). Dangerous Liaisons: The Feminine in Management meets Globalization. Reader in Gender, Work, and Organization. R. Ely, E. Foldy, M. Scully and S. S. o. M. The Center for Gender in Organizations. Oxford, Blackwell: 387-400.
- Campbell, D. (2000). The socially constructed organization. London, Karnac.
- Campbell, D., T. Coldicott, et al. (1994). <u>Systemic Work with Organizations</u>. <u>A New Model for Managers and Change Agents</u>. London, Karnac Books.
- Capra, F. (1996). <u>The Web of Life.</u> A new synthesis of mind and matter. London, Harper Collins.
- Casey, D., Roberts, P., et al. (1992). "Facilitating Learning in Groups." <u>Leadership</u>

- and Organization Development Journal 13(4): 8-13.
- Cassell (1974). Cassell's New French Dictionary. London, McMillan.
- Clinchy, B. (1996). Connected and Separate Knowing. <u>Knowledge, Difference and Power.</u> N. Golberger, J. Tarule, B. Clinchy and M. Belenky. New York, Basic Books: 205-242.
- Cooperrider, D. and S. Srivasta (1987). Appreciative Inquiry in Organizational Life.

  <u>Research in Organizational Change and Development</u>. Pasmore and Woodman.

  Greenwich, Jai Press. **I**.
- Covey, S. (1990). <u>The Seven Habits of Highly Effective People</u>. New York, Simon and Schuster.
- Covey, S. (1992). Principle-Centered Leadership. London, Simon & Schuster.
- Debold, E., D. Tolman, et al. (1996). Embodying Knowledge, Knowing Desire.

  Knowledge, Difference, and Power. Essays inspired by Women's Ways of

  Knowing. N. Golberger, J. Tarule, B. Clinchy and M. Belenky. New York, Basic Books
- Denzin, N. (1996). Interpretive Ethnography. Thousand Oaks, CA, Sage.
- Denzin, N. and Y. Lincoln (2000). The Discipline and Practice of Qualitative Research. <u>Handbook of Qualitative Research</u>. Y. Lincoln and N. Denzin. Thousand Oaks, CA, Sage: 1-28.
- Diamond, M. (1991). Stresses of Group Membership: Balancing the Needs for Independence and Belonging. <u>Organizations on the Couch. Clinical Perspectives on Organizational Behavior and Change</u>. M. F. R. Kets de Vries and a. associates. San Francisco, Jossey-Bass: 191-214.
- Dilts, R. (1994). <u>Strategies of Genius</u>. Capitola, CA, Meta Publications.
- Dilts, R. e. a. (1990). <u>Beliefs; Pathways to Health and Well-Being</u>. Portland, OR, Metamorphous Press.
- Downey, M. (2003). <u>Effective coaching: lessons from the coach's coach</u>. New York, Thomson Texere.
- Duffy, F. (1997). The new office. London, Conran Octopus Ltd.
- Eisner, E. W. (1997). The Promise and Perils of Alternative Forms of Data Representation. <u>Educational Researcher</u>. **August-September:** 4-9.
- Elias, N. (1991). The society of individuals. Oxfors, Blackwells.
- Ellis, C. and Bochner A. (2000). Autoethnography, Personal Narrative, Reflexivity.

- <u>Handbook of Qualitative Research</u>. Y. Lincoln and N. Denzin. Thousand Oaks, CA, Sage: 733-768.
- Erez, M. and Early P. C. (1993). <u>Culture, Self-identity, and work</u>. New York, Oxford University Press.
- Fedele, N. (1993). <u>Relationships in Groups: Connection, Resonance and Paradox</u>. Stone Center Colloquium, Wellesley College, Wellesley, MA, Stone Center Publications.
- Fineman, S. (1999). Emotion and Organizing. <u>The Handbook of Organization Studies</u>. S. Clegg, C. Hardy and W. Nord. Thousand Oaks, CA, Sage: 543-564.
- Fineman, S., Ed. (2000). Emotion in Organisations. London, Sage.
- Fineman, S. (2003). <u>Understanding Emotion at Work</u>. London, Sage.
- Fisher, D. and Torbert W. R. (1995). <u>Personal and Organizational Transformations</u>. <u>The true challenge of continual quality improvement</u>. London, McGraw-Hill.
- Fletcher, J., K (1998). "Relational Practice. A Feminist Reconstruction of Work." Journal of Management Inquiry 7(2): 163-186.
- Fletcher, J. K. (1994). "Castrating the Female Advantage. Feminist Standpoint Research and Management Science." <u>Journal of Management Inquiry</u> **3**(1): 74-82.
- Fletcher, J. K. (1999). <u>Disappearing Acts. Gender, Power, and Relational Practice at Work</u>. Cambridge, MA, MIT Press.
- Fletcher, J. K. and L. Bailyn (1996). Challenging the Last Boundary: Reconnecting Work and Family. <u>The Boundaryless Career</u>. M. Arthur and D. Rousseau. Oxford, Oxford University Press: 256-267.
- French, W. L. and C. H. Bell (1999). <u>Organization Development</u>. <u>Behavioral Science Interventions for Organization Improvement</u>. London, Prentice Hall.
- Gagliardi, P. (1996). Exploring the Aesthetic Side of Organizational Life. <u>Handbook of Organization Studies</u>. S. Clegg, C. Hardy and W. Nord. London, Sage: 565-580.
- Gallwey, W. T. (2002). The Inner Game of Work. London, Orion Businessh.
- Geertz, C. (1983). <u>Local Knowledge: Further essays in interpretive anthropology</u>. New York, Basic Books.
- Gergen, K. J. (1991). <u>The Saturated Self: Dilemmas of identity in corporate live</u>. New York, Basic Books.
- Gergen, K. J. (1999). An invitation to social construction. London, Sage.

- Gilligan, C. (1993). <u>In a Different Voice</u>. <u>Psychological Theory and Women's Development</u>. Cambridge MA, Harvard University Press.
- Gilligan, C., J. V. Ward, et al., Eds. (1988). <u>Mapping the Moral Domain</u>. Cambridge, MA, Harvard University Press.
- Goffman, E. (1959). The Presentation of Self in Everyday Life. London, Penguin.
- Golberger, N. (1996). Looking Backward, Looking Forward. <u>Knowledge, Difference, and Power. Essays inspired by Women's Ways of Knowing.</u> N. Golberger, J. Tarule, B. Clinchy and M. Belenky. New York, Basic Books.
- Golberger, N., J. Tarule, et al., Eds. (1996). <u>Knowledge, Difference, and Power. Essays inspired by Women's Ways of Knowing</u>. New York, Basic Books.
- Goleman, D. (1996). <u>Emotional Intelligence</u>. Why it can matter more than IQ. London, Bloomsbury.
- Goleman, D. (1999). Working with Emotional Intelligence.

  Draws on research and experience to demonstrate the extent to which emotional intelligence at work matters.
- Gould, L. J. (1991). Using Psychoanalytic Frameworks for Organizational Analysis.

  Organizations on the Couch, Clinical Perspectives on Organizational Behavior and Change. M. F. R. Kets de Vries and a. associates. San Francisco, Jossey-Bass.
- Halton, W. (1994). Unconscious aspects of organizational life. <u>The Unconscious at Work</u>. R. Obholzer and V. Z. Robers. London, Routledge.
- Hammer, M. and J. Champy (1993). <u>Re-engineering the Corporation</u>. New York, Harper Collins.
- Harper, D. (1994). On the authority of the Image. Visual Methods at the Crossroads. <u>Handbook of Qualitative Research</u>. N. Denzin and Y. Lincoln. Thousand Oaks, Sage: 403-412.
- Harris, T. (1973). I'm OK You're OK. London, Pan.
- Hartling, L. (2003). <u>Strengthening Resilience in a Risky World: It's all about relationships</u>. Stone Center Colloquium, Wellesley College, Wellesley, MA, Stone Center Publications.
- Hay, J. (1996). <u>Transactional Analysis for Trainers</u>. Watford, UK, Sherwood.
- Hermann and Korenich (1997). Authentic Management.
- Heron, J. (1988). Validity in co-operative inquiry. Human Inquiry in Action. P. Rea-

- son. London, Sage: 40-59.
- Heron, J. (1990). Helping the client: A creative, practical guide. London, Sage.
- Heron, J. (1996). <u>Co-operative Inquiry</u>. <u>Research into the Human Condition</u>. London, Sage.
- Heron, J. and P. Reason (1997). "A participatory inquiry paradigm." Qualitative Inquiry 3(3): 274-294.
- Heron, J. and P. Reason (2001). The Practice of Co-operative Inquiry: Research 'with' rather than 'on' People. <u>Handbook of Action Research</u>. P. Reason and H. Bradbury. London, Sage: 179-188.
- Heron, J. and P. Reason (2001). The Practice of Co-operative Inquiry: Research 'with' rather than 'on' People. <u>Handbook of Action Research.</u> P. Reason and H. Bradbury. London, Sage: 179-188.
- Hirschhorn, L. (1999). <u>The Workplace Within</u>. <u>Psychodynamics of Organizational</u> Life. Cambridge, MA, MIT Press.
- Hirschhorn, L. and C. Barnett, Eds. (1993). <u>The Psychodynamics of Organizations</u>. Labor and Social Change. Philadelphia, Temple.
- Hirschhorn, L. and D. Young (1991). Dealing with the Anxiety of Working: Social Defenses as Coping Strategies. <u>Organizations on the Couch. Clinical Perspectives on Organizational Behavior and Change</u>. San Francisco, Jossey-Bass: 215-240.
- Hiss, T. (1990). The Experience of Place. New Yok, Vintage.
- Hochschild, A. (1983). <u>The Managed Heart: Commercialization of Human Feeling</u>. Berkeley, University of California Press.
- Hochschild, A. (2003). The Nanny Chain. <u>Reader in Gender, Work, and Organization</u>. J. Ely, E. Foldy, M. Scully and C. f. G. i. Organizations. Malden, Blackwell: 401-408.
- Hodgson, P. and R. P. White (2001). <u>Relax it's only Uncertainty</u>. <u>Lead the way when the way is changing</u>. London, Pearson Education.
- Huff, A. (1990). Wives -- of the organization. Women & Work, Arlington.
- Isaacs, W. (1999). Dialogue and the Art of Thinking Together. New York, Currency.
- Jaggar, A. (1989). Love and knowledge: Emotion in feminist epistemology. <u>Gender/body/knowledge: Feminist reconstructions of being and knowing</u>. A. Jaggar and S. Bordo. New Brunswick, NJ, Rutgers University Press: 145-171.

- Johnstone, K. (1981). Impro. Improvisation and the theatre. Chatham, Methuen.
- Jordan, J., A. Kaplan, et al., Eds. (1991). Women's growth in connection. New York, Guilford.
- Jordan, J., A. Kaplan, et al. (1991). Women's Growth in Connections. New York, Guilford.
- Kets de Vries, M. F. R. and a. associates, Eds. (1991). <u>Organizations on the Couch.</u> <u>Clinical Perspectives on Organizational Behavior and Change</u>. San Francisco, Jossey-Bass.
- King, K. (2004). "Two days in the life of a consultant." Converse(2): 6-7.
- Klein, M. (1959). "Our adult world and its roots in infancy." <u>Human Relations</u> **12**: 291-301.
- Knight, S. (1995). <u>NLP at work. Neuro Linguistic Programming.</u> The difference that makes a difference in business. London, Nicholas Brealy.
- Kohler Riessman, C. (1993). Narrative Analysis. Newbury Park, Sage.
- Kram, K. (1996). A relational approach to career development. <u>The Career is Dead Long Live the Career</u>. D. T. Hall. San Francisco, CA, Jossey-Bass: 132-157.
- Krantz, J. and T. Gilmore (1991). Understanding the dynamics between consulting teams and client systems. <u>Organizations on the Couch. Clinical Perspectives on Organizational Behavior and Change.</u> M. F. R. Kets de Vries and a. associates. San Francisco, Jossey-Bass: 307-330.
- Kvale, S. (1989). To validate is to question. <u>Issues of Validity in Qualitative Research</u>. S. Kvale. Sweden, Studentliterature: 73-92.
- Kvale, S. (1995). "The Social Construction of Validity." Qualitative Inquiry 1(1): 19-40.
- Ladkin, D. (2004). Action Research. <u>Qualitative Research Practice</u>. C. Seale, J. Gobo, J. Gubrium and D. Silverman. London, Sage.
- Lather, P. (1991). <u>Getting Smart: Feminist research and pedagogy with/in the post-modern</u>. New York, Routledge.
- Lather, P. (1993). "Fertile Obsession: Validity after Poststructuralism." <u>The Sociological Quarterly</u>(34): 673-693.
- Lather, P. (2001). Validity as an incitement to Discourse: qualitative research and the crisis of legitimation. <u>Handbook of Research on Teaching</u>. V. Richardson. Washington, D.C., American Education Research Association: 241-250.

- Levy, M. (2000). "Sage of Reason." People Management (28 December): 24-26.
- Lewin, R. and R. Birute (1999). <u>The Soul at Work. Unleashing the Power of Complexity Science for Business Success</u>, Orion Business Books.
- Lincoln, Y. (1995). "Emerging criteria for quality in quantitative and interpretive research." Qualitative Inquiry 1(3): 275-289.
- Lincoln, Y. (2001). Engaging Sympathies: Relationships between Action Research and Social Constructivism. <u>Action Research</u>. P. Reason and H. Bradbury. London, Sage: 124-132.
- Lincoln, Y. (2001). Varieties of Validity: Quality in Qualitative Research. <u>Higher Education: Handbook of Theory and Research</u>. J. Smart and W. Tierney. New York, Agathon Press. **XVI:** 25-72.
- Lincoln, Y. and N. Denzin, Eds. (2000). <u>Handbook of qualitative research</u>. Thousand Oaks, C, Sage.
- Lincoln, Y. and N. Denzin (2000). The Seventh Moment. Out of the Past. <u>Handbook of Qualitative Research</u>. Y. Lincoln and N. Denzin. Thousand Oaks, CA, Sage: 1047-1065.
- Lincoln, Y. and E. Guba (2000). Paradigmatic Controversies, Contradictions, and Emerging Confluences. <u>Handbook of Qualitative Research</u>. Y. Lincoln and N. Denzin. Thousand Oaks, CA, Sage: 163-188.
- Ludema, J., D. Cooperrider, et al. (2001). Appreciative Inquiry: the Power of the Unconditional Positive Question. <u>Handbook of Action Research</u>. P. Reason and H. Bradbury. London, Sage.
- Lyotard, J. F. (1984). <u>The Postmodern Condition a Report on Knowledge.</u>, University of Minnesota Press.
- Maguire, P. (2001). Uneven Ground: Feminism and Action Research. <u>Handbook of Action Research</u>. P. Reason and H. Bradbury. London, Sage.
- Marshall, J. (1989). Re-visioning career concepts: a feminist invitation. <u>Handbook of Career Theory</u>. M. Arthur, D. Hall and B. Lawrence. Cambridge, Cambridge University Press: 275-291.
- Marshall, J. (1992). "Researching Women in Management as a Way of Life." <u>Management Education and Development</u> **23**(3): 281-289.
- Marshall, J. (1993 b). "Organisational Cultures and Women Managers: Exploring the Dynamics of Resilience." <u>Applied Psychology: an International Review</u> **42**(4): 313-322.
- Marshall, J. (1999). "Living Life as Inquiry." Systemic Practice and Action Research

- **12**(2): 155-171.
- Marshall, J. (2001). Self-reflective Inquiry Practices. <u>Action Research</u>. P. Reason and H. Bradbury. London, Sage.
- Marshall, J. and P. Reason (2003). Approaches to Action Research. Bath, University of Bath.
- Martin, J., K. Knopoff, et al. (2000). Bounded Emotionality at the Body Shop. <u>Emotion in Organisations</u>. S. Fineman. London, Sage.
- Mason, B. (1993). "Towards Positions of Safe Uncertainty." <u>Human Systems: The</u> Journal of Consultation & Management 4: 189-200.
- McKernan, J. (1996). <u>Curriculum Action Research: A Handbook of Methods and Resources for the Reflective Practitioner</u>. London, Kogan Page.
- McLean, A., D. Sims, et al. (1982). <u>Organization Development in Transition</u>. Chicester, Wiley.
- McNiff, J., P. Lomax, et al. (1996). <u>You and Your Action Research Project</u>. London, Routledge.
- Mead, G. (1967). Mind, Self & Society, from the Standpoint of a Social Behaviorist. London, The University of Chicago Press.
- Menzies, I. (1990). A psychoanalytical perspective on social institutions. <u>The Social Engagement of Social Science</u>. E. Trist and H. Murray. London, Free Association Books. **1**.
- Menzies, I. E. P. (1960). Social systems as a defence against anxiety: an empirical study of the nursing service of a general hospital'. <u>The Social Engagement of Social Science</u>. E. Trist and H. Murray. London, Free Association Books. **1 The Soci-Psychological Perspective**.
- Meyerson, D. E., Ed. (2000). <u>If Emotions Were Honoured: A Cultural Analysis</u>. London, Sage.
- Meyerson, D. E. (2001). "Radical Change, the Quiet Way." <u>Harvard Business Review</u> **2001**(October): 92-100.
- Meyerson, D. E. and J. K. Fletcher (2000). "A Modest Manifesto for Shattering the Glass Ceiling." <u>Harvard Business Review</u> **January-February 2000**: 127-135.
- Meyerson, D. E. and M. A. Scully (1995). "Tempered Radicalism and the Politics of Ambivalence and Change." <u>Organization Science</u> **6**(5): 585-600.
- Miller, J. B. (1986). Toward a new psychology of women. Boston, Beacon Press.

- Miller, J. B. and I. Stiver (1997). The Healing Connection. Boston, Beacon Press.
- Morgan, G. (1997). <u>Images of Organization</u>. London, Sage. how to see, understand and manage organisations in new ways.
- Morris, J. A. and D. C. Feldman (1996). "The Dimensions, Antecedents, and Consequences of emotional Labor." <u>Academy of Management Review</u> **21**(4): 996-1010.
- Mosse, J. (1994). The institutional roots of consulting to institutions. <u>The Unconscious at Work</u>. R. Obholzer and V. Z. Roberts. London, Routledge.
- Moylan, D. (1994). The Dangers of Contagion: projective identification processes in institutions. <u>The Unconscious at Work</u>. R. Obholzer and C. Roberts. London, Routledge.
- Mumby, D. and L. Putnam (1992). "The Politics of Emotion: A Feminist Reading of Bounded Rationality." <u>Academy of Management Review</u> **17**(3): 465-486.
- Neumann, J., K. Kellner, et al., Eds. (1997). <u>Developing Organisational Consultancy</u>. London, Routledge.
- Nevis, C. (1987). <u>Organisational Consulting</u>. <u>A Gestalt Approach</u>. New York, Gardiner Press.
- Obholzer, R. (1994). Authority, power and leadership. <u>The Unconscious at Work</u>. R. Obholzer and V. Z. Roberts. London, Routledge.
- Obholzer, R. and V. Z. Roberts (1994). The Troublesome Individual and the Troubled Institution. <u>The Unconscious at Work</u>. R. Obholzer and V. Z. Roberts. London, Routledge: 129-138.
- Obholzer, R. and V. Z. Roberts, Eds. (1994). <u>The unconscious at work. Individual and organizational stress in the human services</u>. London, Routledge.
- O'Connor, J. and I. Mc Dermott (1997). <u>The Art of Systems Thinking</u>. <u>Essential Skills for Creativity and Problem Solving</u>. London, Thorsons.
- Park, P. (2001). Knowledge and Participatory Research. <u>Action Research</u>. P. Reason and H. Bradbury. London, Sage: 81-90.
- Pascale, R. (1999). "Surfing the edge of chaos." Sloan Management Review: 83-94.
- Peshkin, A. (1988). "In Search of Subjectivity One's Own." Educational Researcher: 17-21.
- Phillips, A. (1994). Creating Space in the Learning Company. <u>Towards the Learning Company</u>. <u>Concepts and Practices</u>. J. Burgoyne, M. Pedler and T. Boydell. London, McGraw-Hill: 98-109.

- Polyani, M. (1958). <u>Personal Knowledge: Towards a Postcritical Philosphy.</u> London, Routledge.
- Putnam, R. (1998). Transforming Social Practice: An Action Science Perspective.
- Rafaeli, A. and R. Sutton (1987). "Expression of Emotion as Part of the Work Role." Academy of Management Review 12(1): 23-37.
- Randall, P. (1997). Adult Bullying, Perpetrators and Victims. London, Routledge.
- Reason, P., Ed. (1988 a). <u>Human Inquiry in Action: Developments in New Paradigm Research</u>. London, Sage.
- Reason, P. (1988 b). Introduction. <u>Human Inquiry in Action: Developments in New Paradigm Research</u>. P. Reason. London, Sage: 3-18.
- Reason, P. (1994). Three approaches to participatory inquiry. <u>Handbook of Qualitative Research</u>. N. Denzin and Y. Lincoln. London, Sage: 324-339.
- Reason, P. and H. Bradbury (2001). Introduction: Inquiry and Participation in Search of a World Worthy of Human Aspiration. <u>Handbook of Action Research</u>. P. Reason and M. Brown. London, Sage.
- Reason, P. and H. Bradbury (2001). Preface. <u>Handbook of Action Research</u>. P. Reason and H. Bradbury. London, Sage.
- Reason, P. and H. Bradbury, Eds. (2001 (a)). <u>Handbook of Action Research</u>. London, Sage.
- Reason, P. and H. Bradbury (2001 (c)). Introduction: Inquiry and Participation in Search of a World Worthy of Human Aspiration. <u>Handbook of Action Research</u>. P. Reason and M. Brown. London, Sage.
- Reason, P. and H. Bradbury (2001 (e)). Conclusion: Broadening the Bandwith of Valitidy: Issues and Choice-points for Improving the Quality of Action Research. <u>Handbook of Action Research</u>. P. Reason and H. Bradbury. London, Sage.
- Reason, P. and H. Bradbury, Eds. (2001 a). <u>Handbook of Action Research</u>. London, Sage.
- Reason, P. and H. Bradbury (2001 c). Introduction: Inquiry and Participation in Search of a World Worthy of Human Aspiration. <u>Handbook of Action Research</u>. P. Reason and H. Bradbury. London, Sage.
- Reason, P. and H. Bradbury (2001 d). Conclusion: Broadening the Bandwith of Valitidy: Issues and Choice-points for Improving the Quality of Action Research. Handbook of Action Research. P. Reason and H. Bradbury. London,

- Sage: 447-456.
- Reason, P. and B. Goodwin (1999). "Towards a Science of Qualities in Organizations. Lessons from Complexity Theory and Postmodern Biology." <u>Concepts</u> and Transformation 4(3): 281-317.
- Reason, P. and J. Marshall (1987). Research as Personal Process. <u>Appreciating Adults Learning: from the learners' perspective.</u> D. Boud and V. Griffin. London, Kogan Page.
- Reason, P. and J. Marshall (2001). On Working With Graduate Research Students. Handbook of Action Research. P. Reason and H. Bradbury. London, Sage.
- Reason, P. and J. Marshall (2001 (d)). On Working With Graduate Research Students. <u>Handbook of Action Research</u>. P. Reason and H. Bradbury. London, Sage.
- Reason, P. and J. Marshall (2001 d). On Working With Graduate Research Students. <u>Handbook of Action Research</u>. P. Reason and H. Bradbury. London, Sage.
- Reason, P. and W. R. Torbert (2001). "The action turn: toward a transformational action science." Concepts and Transformation **6**(1): 36-52.
- Reason, P. and W. R. Torbert (2001). "The Action Turn: Toward a Transformational Social Science." <u>Concepts and Transformation</u> **6**(1): 1-37.
- Revans, R. (1980). Action Learning. London, Blond & Briggs.
- Revans, R. (1983). ABC of Action Learning, Chartwell-Bratt.
- Richardson, J. (1987). <u>The Magic of Rapport. How You Can Gain Personal Power In Any Situation</u>. Capitola, CA, Meta Publications.
- Richardson, L. (2000). Writing. A method of inquiry. <u>Handbook of qualitative research</u>. Y. Lincoln and N. Denzin. Thousand Oaks, CA, Sage: 923-948.
- Robbins, A. (2001). The Power to Shape your Destiny. Devon, Nightingale Conant.
- Rogers, C. (1951). Client-Centered Therapy. Boston, MA, Houghton-Mifflin.
- Rooke, D. and W. R. Torbert (1998). "Organizational Transformation as a Function of CEOs' Developmental Stage." <u>Organization Development Journal</u> **16**(1): 11-28.
- Rosenwald, G. and R. Ochberg, Eds. (1992). <u>Storied Lives. The Cultural Politics of Self-Understanding</u>. New Haven, Yale University Press.
- Rowan, J. (2001). The Humanistic Approach. <u>Handbook of Action Research</u>. P. Reason and H. Bradbury. London, Sage: 114-123.

- Sandelands, L. and C. Boudens (2000). Feeling at work. <u>Emotion in Organizations</u>. S. Fineman. London, Sage: 46-63.
- Schein, E. H. (1987). <u>Process Consultation, Vol. 2. Lessons for Managers and Consultants</u>. Reading, MA, Addison-Wesley.
- Schein, E. H. (1988). <u>Process Consultation Volume I. Its Role in Organization Development</u>. Reading, MA, Addison-Wesley.
- Schein, E. H. (1999). <u>Process Consultation Revisited</u>. <u>Building the Helping Relationship</u>. Harlow, England, Addison-Wesley.
- Schon, D. A. (1995). "Knowing-in-action: The new scholarship requires a new epistemology." Change Nov./Dec.: 27-34.
- Schon, D. A. (1995). "The new scholarship requires a new epistemology." Change 27 (6): 26-39.
- Schwandt, T. (2000). Three Epistemological Stances for Qualitative Inquiry, Interpretivism, Hermeneutics and Social Constructionism. <u>Handbook of Qualitative Research</u>. Y. Lincoln and N. Denzin. Thousand Oaks, CA, Sage.
- Schwandt, T. (2001). Dictionary of Qualitative Inquiry. London, Sage.
- Seel, R. (2001). "Anxiety and incompetence in the large group. A psychodynamic perspective." <u>Journal of Organizational Change Management</u> **14**(5).
- Senge, P. (1994). <u>The Fifth Discipline</u>. <u>The Art and Practice of the Learning Organization</u>. New York, Currency Doubleday.
- Senge, P., A. Kleiner, et al. (1995). <u>The Fifth Discipline Fieldbook</u>. <u>Strategies and Tools for Building a Learning Organization</u>. London, Nicholas Brealey.
- Senge, P., C. Scharmer, et al. (2004). <u>Presence. Human Purpose and the Field of the Future</u>. Cambridge, MA, Sol.
- Shaw, P. (1997). "Intervening in the shadow systems of organizations. Consulting from a complexity perspective." <u>Journal of Organizational Change Management</u> **10**(3): 235-250.
- Shaw, P. (2001). <u>Changing Conversations in Organizations</u>. London, Routledge.
- Shotter, J. (1993). <u>Cultural Politics of Everday Life: Social Construction and Knowing of the third kind.</u> Buckingham, Open University Press.
- Shotter, J. (1993 (2002 edition)). <u>Conversational Realities: Constructing Life</u>
  <u>Through Language</u>. London, Sage.

- Silverman, D. (2000). Analyzing Talk and Text. <u>Handbook of Qualitative Research</u>. Y. Lincoln and N. Denzin. Thousand Oaks, CA, Sate: 821-834.
- Simon, H. (1957). Administrative Behavior. New York, Macmillan.
- Simon, H. (1989). Making management decisions: the role of intuition and emotion. <u>Intuition in organizations</u>. W. Agor. Newbury Park, CA, Sage: 23-39.
- Smith, L. (1994). Biographical Method. <u>Handbook of Qualitative Research</u>. N. Denzin and Y. Lincoln. Thousand Oaks, CA, Sage: 286-303.
- Stacey, R. D. (1996 c). <u>Complexity and Creativity in Organizations</u>. San Francisco, Berrett-Koehler.
- Stacey, R. D. (2000). <u>Strategic Management and Organisational Dynamics</u>. The Challenge of Complexity. Harlow, England, Prentice Hall.
- Stacey, R. D. (2001). <u>Complex Responsive Processes in Organizations</u>. <u>Learning and Knowledge Creation</u>. London, Routledge.
- Stacey, R. D. (2003). Complexity and Group Processes. Hove, Brunner-Routledge.
- Stacey, R. D. and D. Griffin (2004). Notes on Methodology: Comparing Action Research (Collaborative Inquiry) and Emergent Exploration of Experience. <a href="https://doi.org/10.1007/journal.org/">Draft Working Paper No 41</a>. London, Complexity and Management Centre.
- Stacey, R. D., D. Griffin, et al. (2000). Complexity and Management.
- Stewart, I. and V. Joines (1987). TA Today. Nottingham, Lifespace Publishing.
- Strati, A. (1999). Organization and Aesthetics. London, Sage.
- Streatfield, P. J. (2001). <u>The Paradox of Control in Organizations</u>. London, Routledge.
- Surrey, J. (1988). <u>Empathy: Evolving Theoretical Perspectives</u>. Stone Center Colloquium, Wellesley College, Wellesley, MA, Stone Centre Publications.
- Sykes, J., Ed. (1982). <u>The Concise Oxford Dictionary</u>. Oxford, Oxford University Press.
- Torbert, W. R. (1991 (b)). <u>The Power of Balance</u>. <u>Transforming Self, Society and Scientific Inquiry</u>. London, Sage.
- Torbert, W. R. (1991 b). <u>The Power of Balance</u>. <u>Transforming Self, Society and Scientific Inquiry</u>. London, Sage.
- Torbert, W. R. (2001). The Practice of Action Inquiry. <u>Handbook of Action Research</u>. P. Reason and H. Bradbury. London, Sage.

- van Maanen, J. (1988). <u>Tales of the field</u>. <u>On writing etnography</u>. Chicago, University of Chicago Press.
- Waldron, V. (2000). Relational Experiences and Emotion at Work. <u>Emotions in Organizations</u>. S. Fineman. London, Sage: 64-83.
- Walsh, K., J. M. Bartunek, et al. (1998). "A Relational Approach to Empowerment." Journal of Organizational Behavior 5: 103-126.
- Watzlawick, P., J. B. Bavelas, et al. (1967). <u>Pragmatics of Human Communication.</u>
  <u>A study of interactional patterns, pathologies, and paradoxes.</u> New York, London, W.W. Norton.
- Watzlawick, P., J. Weakland, et al. (1974). <u>Change. Pinciples of Problem Formulation and Problem Resolution</u>. New York, London, W.W. Norton.
- Weick, K. E. (1979). <u>The Social Psychology of Organizing</u>. <u>Second Edition</u>. Reading, Mass., Addison-Wesley.
- Weick, K. E. (1995). Sensemaking in Organizations. Thousand Oaks, Sage.
- Weil, S. "From the Other Side of Silence: New Possibilities for Dialogue in Academic Writing." <u>Changes, Special Issue: Tensions and dynamics in qualitative research</u> **14**(3): 223-231.
- Weil, S. (1996). "From the other side of silence: New possibilities for dialogue in academic writing." <u>Changes</u> **14**(3): 223-231.
- Weil, S. (1998). "Rhetorics and Realities in Public Service Organizations: Systemic Practice and Organizational Learning *as* Critically Reflexive Action Research." Systemic Practice and Action Research 11(1): 37-62.
- Wenger, E. (1998). <u>Communities of Practice</u>. <u>Learning</u>, <u>Meaning and Identity</u>. Cambridge, Cambridge University Press.
- Wheatley, M. (1999). <u>Leadership and the New Science</u>. San Francisco, Berret-Koehler.
- Winnicott, D. (1965). <u>The Maturational process and the Facilitating Environment</u>. New York, International Universities Press.
- Winter, R. (1998). "Managers, Spectators and Citizens: where does "theory" come from in action research?" Educational Action Research 6(3): 361-376.
- Winter, R. (1999). <u>Professional Experience and The Investigative Imagination</u>. The <u>Art of Reflective Writing</u>. London, Routledge.
- Wolcott, H. (1990). On seeking and rejecting validity in qualitative research. Qualita-

<u>tive Inquiry in Education: the Continuing Debate</u>. E. W. Eisner and A. Peshkin. New York, Teachers College Press: 121-152.

## Web sources

On transactional analysis (2004)

http://www.itaa-net.org/ta/bernehist.htm http://www.behavenet.com/capsules

On Senge: Smith, M. (2004)

http://www.infed.org/thinkers/senge.htm

On critical reflexity: Weil, S. (2004)

 $\underline{http://www.uwe.ac.uk/solar/ActionLearning/Publications/}$ 

<u>CriticalReflexivity.htm</u>

Wellesley Centres for Women: Stone Centre Working Papers (2004)

http://www.wellesley.edu/WCW/scsub.html

## Recordings

Harmonia Mundi, 1979 (HMA 190200)

**Purcell, King Arthur (extraits),** 1 Ouverture & Air Deller Consort, The King's Musick, Alfred Deller

EMI Electrola GmbH, 1974 (CPO 999 802-2

Wolfgang Amadeus Mozart, Quintet KV 581 in A major, 1 Allegro Consortium Classicum, Dieter Klocker

Archive Produktion, 1982 (463 094-2)

George Frideric Handel, Orchestral works, Concerto no 11 in A major, HWV 329, 12 Andante, larghetto e staccato
The English Concert, Trevor Pinnock

Hyperion, 1987 (CDA 66294)

**Giovanni Battista Pergolesi, Stabat Mater**, 1 Duet The King's Consort, Robert King

Point Classics, 1994 (DDD 2650442)

**Frederic Chopin, Nocturnes**, 11 Nocturne nr. 11, g-moll, op. 37/1 Peter Schmalfuss, piano

EMI Classics, 2000 (7243 5 57091 2 7)

**J.S. Bach, Concerto for oboe and violin in D minor** BWV1060, 4 Allegro Berlin Philharmonic, Kennedy

Phonogram, Compilation Disques Cellier, 1989

Le mystere des voix Bulgares, 16 Dragana I Slavei

Hyperion, 1996 (CDA 66779)

**Vivaldi, Sacred Music**, 20 Nulla in mundo pax sincera PV630 The King's Consort, Robert King