# Use of effective assistive technology in a mathematics learning support context

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Emma Cliffe Effective assistive technology

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- Mathematics support...
- 2 ... in a Learning Support Context
  - Disabled Students Allowance
  - Disability Discrimination Act
- 3 The technology gap
- Problems and solutions
  - Reading mathematics
  - Doing mathematics
  - Lectures and note taking
- 6 Research, development and good practice

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- 1 Mathematics support...
  - 2 ... in a Learning Support Context
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  - Lectures and note taking
- 5 Research, development and good practice

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#### Mathematics support...

- Reading mathematics
- Doing mathematics
- Note taking and lectures

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#### Mathematics support...

- Reading mathematics
- Doing mathematics
- Note taking and lectures

Who provides the support?

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Disabled Students Allowance Disability Discrimination Act

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Disabled Students Allowance Disability Discrimination Act

# Disabled Students Allowance (DSA)

- Helps pay for disability related extra costs of studying
- Help towards the cost of
  - Items of specialist equipment
  - Non-medical human support
  - Other course-related costs

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Disabled Students Allowance Disability Discrimination Act

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Funder	Needs assessment	Funder confirms
confirms	$\longrightarrow$ identifies require- $\longrightarrow$	level of help from
eligibility	ments	DSA

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Disabled Students Allowance Disability Discrimination Act

#### Disability Discrimination Act

The duty to make reasonable adjustments is a cornerstone of the Act...

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Disabled Students Allowance Disability Discrimination Act

# Disability Discrimination Act

The duty to make reasonable adjustments is a cornerstone of the Act...

Requirements to

- Make reasonable adjustments to ensure disabled students are not at a substantial disadvantage
- *Anticipate* changes which may be required and be proactive in making them
- Meet reasonable unanticipated requirements of individual students

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Disabled Students Allowance Disability Discrimination Act

#### What is reasonable?

For disabled students in higher education an assessment for Disabled Students' Allowance is likely to be a factor to take into account when determining appropriate reasonable adjustments but it is not determinative...

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Disabled Students Allowance Disability Discrimination Act

#### What is reasonable?

For disabled students in higher education an assessment for Disabled Students' Allowance is likely to be a factor to take into account when determining appropriate reasonable adjustments but it is not determinative...

- Reasonable adjustments may be required in addition to resources provided by the DSA
- Equipment provided by the DSA might make other adjustments reasonable

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Disabled Students Allowance Disability Discrimination Act

#### Access to learning resources



To access learning resources a student might require

• Reasonable adjustments made by the institution

#### together with

- Assistive technology
- Human support



Disabled Students Allowance Disability Discrimination Act

# Examples of AT provided through DSA

 $Software/hardware \ for$ 

- Literacy support
- Mind mapping
- Scanning/Optical character recognition

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Disabled Students Allowance Disability Discrimination Act

# Examples of AT provided through DSA

 $Software/hardware \ for$ 

- Literacy support
- Mind mapping
- Scanning/Optical character recognition
- Magnification
- Audio production
- Braille production

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Disabled Students Allowance Disability Discrimination Act

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 ${\sf Software}/{\sf hardware} \ {\sf for}$ 

- Literacy support
- Mind mapping
- Scanning/Optical character recognition
- Magnification
- Audio production
- Braille production
- Dictation
- Notetaking
- ...
- JISC TechDis: http://www.emptech.info/

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#### The technology gap

Maths, Stats & OR Network AccessMSOR WG:

- Mathematical text conversion and recognition
- Inputting mathematics
- Mathematics in e-books
- Mathematics on VLEs, wikis and blogs
- MSOR software accessibility

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# The technology gap



Production of accessible mathematical resources is difficult

#### together with

- Lack of assistive technology
  - Current: limited access to mathematics
  - Slow impact of research and development



Reading mathematics Doing mathematics Lectures and note taking

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# Reading mathematics

To support reading we might need to produce:

- Flexible visual electronic format
- Audio with or without synchronised highlighting
- Braille

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#### Flexible visual formats

Large print doesn't just mean large...

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#### Flexible visual formats

Large print doesn't just mean large...

• RNIB clear print guidelines

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## Flexible visual formats

Large print doesn't just mean large...

- RNIB clear print guidelines
- For mathematics?

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# Flexible visual formats

Large print doesn't just mean large...

- RNIB clear print guidelines
- For mathematics?
- Using LATEX or Word:
  - Producing required formats is challenging!
  - 2 Re-flow problem
  - PDF an inflexible format

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# 11pt

	Example 1. Find the quadratic mean of 1, 2, 3, 4, 5, 6, 7, 8, 9, 10:
	$\sqrt{\frac{1}{10}\sum_{i=1}^{10}i^2} = \sqrt{\frac{1^2+2^2+3^2+4^2+5^2+6^2+7^2+8^2+9^2+10^2}{10}}$
•	$= \sqrt{\frac{1+4+9+16+25+36+49+64+81+100}{10}}$
	$=\sqrt{\frac{385}{10}}$

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#### 14pt



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#### 17pt



20pt...



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## 20pt?



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# A partial solution

- A different approach: use MathType
- Can we convert to other formats?
- Can we use with assistive technology?

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# A partial solution

- A different approach: use MathType
- Can we convert to other formats?
- Can we use with assistive technology?
- What about all the documents written in LATEX?

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#### Screen readers and mathematics

Screen reading software sometimes doesn't work:

JAWS reading a PDF

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#### Screen readers and mathematics

Screen reading software sometimes doesn't work:

#### • JAWS reading a PDF

Some people choose to read  ${\ensuremath{{\mbox{\tiny E}}} } T_{\ensuremath{{\mbox{\scriptsize E}}} } X$  source directly:

• LATEX : JAWS reading LATEX source

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#### Screen readers and mathematics

Screen reading software sometimes doesn't work:

#### • JAWS reading a PDF

Some people choose to read  ${\ensuremath{{}^{\mbox{e}}}} TEX$  source directly:

- LATEX : JAWS reading LATEX source
  - Complex mathematics difficult to navigate
  - Ommands for presentation mixed with content

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#### The difference MathML makes...

We can convert mathematics created with MathType to:

• HTML + MathML read using IE and MathPlayer

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#### The difference MathML makes...

We can convert mathematics created with MathType to:

- HTML + MathML read using IE and MathPlayer
- A MathML enabled Daisy book using MathDaisy

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#### The difference MathML makes...

We can convert mathematics created with MathType to:

- HTML + MathML read using IE and MathPlayer
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But

- Complex mathematics is difficult to navigate
- Description of notation rather than name of the object
- There is no Braille support

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## What about PDF and print?

- Text PDF: theoretically accessible but most aren't
- Image PDF: inaccessible
- Print hard copy is scanned to produce images
- Mathematics on the web might exist only as images

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#### Optical character recognition



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# Optical character recognition

• Standard OCR:

For instance, suppose we need to recall that
k=0
where
/-yn
kn-k
(n-k)\k\

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# Optical character recognition

• Standard OCR:

For instance, suppose we need to recall that
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• InftyReader and ChattyInfty

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# Optical character recognition

• Standard OCR:

For instance, suppose we need to recall that k=0 where /-yn kn-k

 $(n-k) \setminus k \setminus$ 

#### • InftyReader and ChattyInfty

For mathematics this would be the OCR of choice — to stick in a piece of paper that you didn't know the context of... knowing that InftyReader is powerful — this is the most powerful thing that I have.

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# So, MathML then?

• Yes! Though, in practise, it depends...

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# So, MathML then?

- Yes! Though, in practise, it depends...
- Very few resources are available in MathML...
- Only subsets of LATEX can be converted
- No solution for Braille and audio
- Navigation is a problem

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# So, MathML then?

- Yes! Though, in practise, it depends...
- Very few resources are available in MathML...
- Only subsets of LATEX can be converted
- No solution for Braille and audio
- Navigation is a problem
- Some people choose to read and write LATEX

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# Cleaning up LATEX sources

```
\noindent {\bf 5.}\quad {\bf $\Theta$-notation (reminder)}
\medskip
```

```
\noindent {\bf Definition} ($\Theta$-notation).
$ \Theta \bigl( g(n) \bigr) = \{ f(n):$ there exist constants
$c_1>0, c_2>0, n_0>0$ such that $c_1 g(n) \le f(n) \le c_2 g(n)$
for all $n \ge n_0 \}$.
\medskip
\noindent {\bf Convention.}\quad If $f(n) \in \Theta \bigl( g(n) \bigr)$,
```

```
then we write: $f(n) = \Theta \bigl( g(n) \bigr).$
\medskip
```

```
\noindent {\bf Lemma.}\quad {\sl If $f(n) = \Theta \bigl( g(n) \bigr)$,
then $g(n) = \Theta \bigl( f(n) \bigr)$.}
\medskip
```

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# Cleaning up LATEX sources

```
5. \Theta-notation (reminder)
```

```
Definition (\Theta-notation).

\Theta ( g(n) ) = \{ f(n): there exist constants c_1>0, c_2>0, n_0>0

such that c_1 g(n) <= f(n) <= c_2 g(n)

for all n >= n_0 \}.

Convention. If f(n) \in \Theta ( g(n) ),

then we write: f(n) = \Theta ( g(n) ).

Lemma. If f(n) = \Theta ( g(n) ),

then g(n) = \Theta ( f(n) ).
```

```
Proof. The inequality

0 \le c_1 g(n) \le f(n) \le c_2 g(n)

for n \ge n_0 implies

0 \le (1/c_2) f(n) \le g(n) \le (1/c_1)f(n).
```

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## Doing mathematics

• Most of us do mathematics on paper

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# Doing mathematics

- Most of us do mathematics on paper
- Memory extension, planning, diagrams, working on subparts, disambiguating verbal mathematics

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# Doing mathematics

- Most of us do mathematics on paper
- Memory extension, planning, diagrams, working on subparts, disambiguating verbal mathematics
- Notes might be incomplete or ambiguous
- We use MSOR hardware/software to support us
- Writing mathematics: LATEX or Word

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## Doing mathematics

• Hard to replicate the environment of *paper* electronically

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# Doing mathematics

- Hard to replicate the environment of paper electronically
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# Doing mathematics

- Hard to replicate the environment of *paper* electronically
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- Dictation: Dragon naturally speaking + MathTalk + Scientific NoteBook

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- $\ensuremath{\text{PT}_{\text{E}}}\xspace X$  or Word can be difficult or inefficient
- Dictation: Dragon naturally speaking + MathTalk + Scientific NoteBook
- http://www.daisy.org/projects/mathml/ resources.shtml
- Mind mapping software: SmartDraw with MathType

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# Doing mathematics

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- Dictation: Dragon naturally speaking + MathTalk + Scientific NoteBook
- http://www.daisy.org/projects/mathml/ resources.shtml
- Mind mapping software: SmartDraw with MathType
- MSOR software may not be accessible when using dictation or a screenreader

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#### Lectures and note taking

Mathematics can be specially difficult in lectures.

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#### Lectures and note taking

Mathematics can be specially difficult in lectures.

- Precise note taking required
- Large number of symbols
- Handwritten presentation
- Difficult to use recording/notetaking hardware

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Provide electronic notes prior to lectures:

Without the lecture notes there is no point in being there...

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Provide electronic notes prior to lectures:

Without the lecture notes there is no point in being there...

In a format which can be made accessible!

I thought a PDF would be accessible since it is an electronic format...

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- Sesearch, development and good practice

# Research, development and good practice

- Active research and development area
- Focus on MathML

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- Focus on MathML
- AT does not yet fully support maths access

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# Research, development and good practice

- Active research and development area
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- AT does not yet fully support maths access
- Students may benefit from research and development...
  - Lack of awareness of current developments
  - Difficulty of using research outcomes
  - Not regularly recommended for purchase with DSA

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# Research, development and good practice

- Active research and development area
- Focus on MathML
- AT does not yet fully support maths access
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  - Lack of awareness of current developments
  - Difficulty of using research outcomes
  - Not regularly recommended for purchase with DSA
- We need to share knowledge and expertise

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#### Questions, comments and your experiences

Emma Cliffe Effective assistive technology

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